

celf preschool first edition scoring manual Tutorial

Understanding the CELF Preschool First Edition Scoring Manual

The **CELF Preschool First Edition Scoring Manual** is an essential resource for speech-language pathologists, educators, and clinicians working with preschool children. It provides comprehensive guidelines for accurately scoring and interpreting the results of the CELF Preschool-2, a standardized assessment tool designed to evaluate language skills in children aged 3 to 6 years. Proper understanding and application of the scoring manual ensure reliable results, facilitating effective diagnosis and intervention planning.

In this article, we will explore the components of the manual, its significance in clinical practice, and best practices for scoring and interpreting the assessment outcomes.

Overview of the CELF Preschool First Edition

Before delving into the scoring manual, it is important to understand the purpose of the CELF Preschool-2 assessment. It measures a broad spectrum of language skills, including:

- Receptive language abilities
- Expressive language skills
- Language content
- Language structure
- Pragmatic language skills

The test aids professionals in identifying language delays or disorders in preschool children, guiding targeted intervention strategies.

Key Components of the Scoring Manual

The **CELF Preschool First Edition Scoring Manual** encompasses several critical sections:

1. Administration Guidelines

- Instructions for administering each subtest consistently

- Tips for creating a comfortable testing environment
- Handling special situations or child behaviors

2. Scoring Procedures

- Step-by-step instructions for scoring each subtest
- Guidelines for recording responses accurately
- Methods for dealing with inconsistent or ambiguous responses

3. Raw Score Calculation

- How to convert responses into raw scores
- Adjustments for age or testing conditions
- Handling incomplete or invalid responses

4. Standard Score Computation

- Converting raw scores into standard scores based on normative data
- Using age-specific norms to interpret scores accurately
- Understanding confidence intervals and standard error margins

5. Composite Scores and Interpretation

- How to derive composite scores such as Core Language Score
- Interpreting these scores in the context of developmental benchmarks
- Identifying strengths and weaknesses across language domains

6. Reporting and Documentation

- Formatting score reports for clarity
- Summarizing findings for parents, teachers, or other stakeholders
- Recommendations based on scoring outcomes

How to Use the Scoring Manual Effectively

Proper utilization of the scoring manual enhances the reliability and validity of assessment results.

Here are best practices:

1. Familiarize Yourself with the Manual

- Review all sections before testing sessions
- Practice scoring with sample responses
- Attend training or workshops if available

2. Maintain Consistency During Administration

- Follow standardized procedures as outlined
- Record responses carefully and immediately
- Avoid subjective judgments that could bias scoring

3. Accurately Record Responses

- Use clear, legible markings
- Note any responses that are partial or non-verbal
- Document reasons for any scoring adjustments

4. Apply Normative Data Correctly

- Ensure the child's age matches the normative data used
- Use appropriate tables for converting raw scores
- Be cautious with scores near cut-off points

5. Interpret Scores Contextually

- Consider the child's developmental history
- Take into account behavioral factors during testing
- Use scores as part of a comprehensive assessment

Common Challenges and Solutions in Scoring

While the manual provides thorough instructions, clinicians may encounter challenges such as:

1. Inconsistent Responses

- Solution: Review scoring guidelines for partial or ambiguous responses; document responses carefully.

2. Missing Data or Incomplete Responses

- Solution: Apply appropriate substitution rules if specified; document reasons for missing data.

3. Outlier Scores or Unexpected Results

- Solution: Confirm scoring accuracy; consider retesting if necessary; interpret with caution.

4. Normative Data Limitations

- Solution: Use clinical judgment; consider additional assessments or observational data.

Importance of Accurate Scoring in Clinical Practice

Accurate scoring using the **CELF Preschool First Edition Scoring Manual** directly impacts the quality of diagnosis and intervention. Precise scores enable clinicians to:

- Detect subtle language impairments early
- Track progress over time
- Tailor intervention strategies to individual needs
- Communicate findings effectively to families and educators

Misinterpretation or incorrect scoring can lead to misdiagnosis, unnecessary interventions, or missed opportunities for support.

Updating and Complementing the Scoring Manual

While the manual offers foundational guidance, clinicians should stay informed about:

- Updates or revisions from the publisher

- New normative data or research findings
- Supplementary resources or scoring software

Some clinicians may also utilize digital scoring tools that automate calculations, but understanding manual procedures remains essential for verification and professional oversight.

Conclusion

The **CELF Preschool First Edition Scoring Manual** plays a pivotal role in ensuring standardized, reliable, and valid assessment of preschool children's language abilities. Mastery of its guidelines enhances assessment accuracy, leading to better-informed decisions regarding diagnosis and intervention. Through thorough familiarization, consistent application, and thoughtful interpretation, clinicians can maximize the benefits of the CELF Preschool-2 assessment, ultimately supporting young children's language development and academic success.

Remember, the manual is not just a set of instructions but a vital tool that underpins ethical and effective clinical practice. Invest time in understanding its contents, stay updated with revisions, and approach scoring with meticulous attention to detail for the best outcomes.

CELF Preschool First Edition Scoring Manual: An In-Depth Review and Analysis

In the realm of early childhood assessment, the CELF Preschool First Edition Scoring Manual stands as a pivotal resource for practitioners aiming to accurately interpret the Clinical Evaluation of Language Fundamentals for preschool-aged children. As a comprehensive guide, it offers detailed instructions, normative data, and scoring procedures essential for diagnosing language impairments in young learners. This article delves into the intricacies of the manual, exploring its structure, scoring methodologies, strengths, limitations, and implications for clinical practice.

Introduction to the CELF Preschool First Edition

The CELF Preschool First Edition is an assessment tool designed for children aged 3 to 6 years, providing a standardized measure of expressive and receptive language skills. Developed by Pearson Clinical, it has become a mainstay in speech-language pathology, early intervention programs, and educational settings. The manual accompanying the assessment serves not only as a scoring guide but also as a resource for interpretation, ensuring practitioners can make informed decisions based on test results.

Overview of the Manual's Structure

The Scoring Manual is meticulously organized to facilitate ease of use and clarity. It encompasses several key sections:

- Introduction and Overview: Outlining the purpose, administration procedures, and scoring principles.
- Scoring Procedures: Step-by-step instructions for calculating raw scores, scaled scores, and composite scores.
- Normative Data and Standard Scores: Guidelines on interpreting scores within normative frameworks.
- Interpretation Guidelines: Recommendations for understanding results and making clinical judgments.
- Appendices: Additional resources such as scoring forms, sample reports, and technical notes.

This structured approach ensures that clinicians can navigate the manual efficiently, reducing errors and enhancing the reliability of assessments.

Key Components of the Scoring System

The manual provides a detailed methodology for scoring various subtests, which collectively assess different aspects of language development.

Raw Score Calculation

Raw scores are derived directly from the child's responses. Each subtest has specific scoring criteria, usually involving:

- Correct responses
- Errors such as omissions, substitutions, or inability to respond
- Penalties for invalid responses

The manual emphasizes consistent application of scoring rules across all clinicians and settings to maintain standardization.

Conversion to Standardized Scores

Raw scores are converted into scaled scores, percentile ranks, and standard scores based on normative data. The process involves:

- Referencing normative tables provided in the manual
- Adjusting for age to account for developmental expectations
- Calculating composite scores that reflect broader language abilities

Composite and Index Scores

The manual details how to compute composite scores, such as:

- Expressive Language Index
- Receptive Language Index
- Overall Language Ability

These are derived from aggregating scaled scores of relevant subtests, aiding comprehensive interpretation.

Normative Data and Its Significance

One of the core strengths of the CELF Preschool First Edition Scoring Manual is its extensive normative dataset, based on a representative sample of children across various demographics. This data underpins the interpretation of individual scores by providing benchmarks for typical development.

Normative Sample Characteristics

The normative sample includes children from diverse socio-economic, linguistic, and cultural backgrounds, enhancing the generalizability of results. Important features include:

- Age range coverage from 3 to 6 years
- Balanced gender representation
- Inclusion of children with typical development and some with language impairments

Implications for Score Interpretation

Practitioners are guided to compare individual scores against normative percentiles to determine whether a child's language skills fall within typical ranges or suggest potential delays or disorders. The manual emphasizes cautious interpretation, considering factors such as:

- Cultural and linguistic background
- Test-taking behavior
- Environmental influences

Strengths of the Scoring Manual

The CELF Preschool First Edition Scoring Manual offers several notable advantages:

- **Standardization:** Clear procedures promote consistent scoring across clinicians and settings.
- **Comprehensiveness:** Detailed instructions and normative data facilitate thorough interpretation.
- **Practical Tools:** Inclusion of scoring templates and sample reports streamline the assessment process.
- **Developmentally Appropriate:** Tailored to preschoolers, capturing relevant language skills at critical developmental stages.

Limitations and Critiques

Despite its strengths, the manual and the associated assessment tool are not without limitations:

- **Cultural Bias:** Norms may not fully account for cultural and linguistic diversity, potentially leading to misinterpretation.
- **Age Range Constraints:** While suitable for ages 3-6, it may not capture nuances in language development for children at the margins of this range.
- **Subtest Limitations:** Some subtests may lack sensitivity to specific language impairments or overemphasize certain skills.
- **Manual Updates:** As newer editions and alternative assessments emerge, the manual's relevance must be continually evaluated.

Practical Implications for Clinicians

Effective use of the CELF Preschool First Edition Scoring Manual requires clinicians to:

- Maintain rigorous adherence to scoring protocols to ensure reliability.
- Incorporate clinical judgment alongside standardized scores.
- Consider cultural and linguistic factors influencing performance.
- Use scores as part of a comprehensive assessment, including observational data and caregiver reports.

Future Directions and Recommendations

Given the evolving landscape of early childhood assessment, future iterations or complementary tools should address current limitations:

- Expand normative samples to better reflect diverse populations.
- Develop culturally and linguistically adapted norms.
- Incorporate digital scoring systems for efficiency and accuracy.
- Provide ongoing training and updates for practitioners.

Conclusion

The CELF Preschool First Edition Scoring Manual remains a vital resource for speech-language pathologists and early childhood professionals dedicated to assessing language development accurately. Its detailed scoring procedures, extensive normative data, and structured interpretation guidelines underpin effective diagnostic practices. However, practitioners must remain aware of its limitations and interpret results within a broader developmental and cultural context. As assessment tools and methodologies evolve, continuous review and adaptation of the manual will be essential to maintain its relevance and utility in early childhood language evaluation.

In summary, the manual's value lies in its thoroughness and standardization, fostering reliable assessments that inform intervention planning. Its thoughtful application can significantly impact early identification and support for children with language delays, ultimately contributing to better developmental outcomes.

Question What is the purpose of the CELF Preschool First Edition Scoring Manual? The manual provides detailed guidelines for accurately scoring and interpreting the CELF Preschool First Edition, ensuring consistency and reliability in assessing young children's language skills. **Answer** How do I interpret the scores from the CELF Preschool First Edition using the manual? The manual offers normative data, scoring procedures, and interpretation guidelines to help practitioners understand whether a child's language abilities fall within typical ranges or indicate areas of concern. Are there specific guidelines for scoring different subtests in the CELF Preschool First Edition? Yes, the manual provides specific scoring instructions for each subtest, including how to record responses, calculate raw scores, and convert these into scaled or composite scores. Can the scoring manual be used for bilingual children or children with speech impairments? While the manual offers standardized scoring procedures, practitioners should consider cultural and linguistic factors, and additional guidelines are recommended when assessing bilingual children or those with speech impairments. Is the CELF Preschool First Edition Scoring Manual updated or replaced by newer editions? Yes, newer versions or editions of the CELF assessment may exist; it's important to ensure you are using the most current manual to align with updated scoring procedures and normative data. Where can I access the CELF Preschool First Edition Scoring Manual? The manual is typically available through Pearson Clinical, the publisher, or authorized distributors, and may also be provided with official assessment kits or through institutional subscriptions.

Related keywords: CELF Preschool First Edition, CELF Preschool scoring, CELF Preschool manual, CELF Preschool assessment, CELF Preschool guidelines, CELF Preschool administration,

CELF Preschool scoring system, CELF Preschool norms, CELF Preschool test manual, CELF Preschool evaluation

introduction first aid questions health services international

introduction first aid questions health services international is a crucial topic for individuals seeking to understand the fundamentals of first aid, the importance of health services worldwide, and how international organizations contribute to emergency medical care. Whether you're a healthcare professional, a student, or a concerned individual, mastering first aid questions and understanding global health services can be life-saving. This comprehensive guide explores the essential aspects of first aid, international health services, common questions, and best practices to ensure you're prepared to act effectively in emergencies.

Understanding First Aid and Its Significance

What is First Aid?

First aid refers to the immediate assistance provided to a person suffering from injury or sudden illness until professional medical help arrives. It encompasses basic techniques and knowledge that can stabilize a patient's condition.

Why is First Aid Important?

- Immediate Response Saves Lives: Prompt first aid can prevent death, especially in cases like cardiac arrest, choking, or severe bleeding.
- Reduces Severity of Injuries: Proper first aid can minimize complications and long-term effects.
- Prepares Individuals for Emergencies: Knowledgeable individuals can act confidently during crises.
- Supports Healthcare Systems: Effective first aid can reduce the burden on health services by managing minor injuries on-site.

Key Principles of First Aid

- Ensure Safety: Before assisting, check for hazards to avoid becoming a victim yourself.
- Assess the Situation: Determine the severity and type of injury or illness.
- Seek Help: Call emergency services when necessary.

- Provide Appropriate Care: Use basic first aid techniques suited to the situation.
- Monitor and Support: Keep the patient comfortable and monitor vital signs until professional help arrives.

Common First Aid Questions and Answers

1. How do I perform CPR?

- Check the victim for responsiveness.
- Call emergency services immediately.
- Start chest compressions: Place hands on the center of the chest and push hard and fast (about 2 inches deep at 100-120 compressions per minute).
- Provide rescue breaths if trained and comfortable, otherwise continue compressions.
- Continue until help arrives or the victim shows signs of recovery.

2. What should I do if someone is choking?

- Encourage the person to cough if possible.
- If they cannot breathe or speak, perform the Heimlich maneuver:
- Stand behind the person.
- Make a fist and place it just above the navel.
- Grasp the fist with the other hand.
- Perform quick, inward and upward thrusts.
- Repeat until the object is expelled or the person becomes unconscious.

3. How to treat minor cuts and wounds?

- Wash hands thoroughly.
- Stop bleeding by applying gentle pressure with a clean cloth.
- Clean the wound with clean water.
- Apply an antiseptic ointment.
- Cover with a sterile bandage.
- Watch for signs of infection.

4. How to recognize signs of a stroke?

- Sudden numbness or weakness, especially on one side.

- Confusion or difficulty speaking.
- Sudden vision problems.
- Severe headache.
- Loss of balance or coordination.
- Act FAST: Face drooping, Arm weakness, Speech difficulties, Time to call emergency services.

5. What are the essentials of first aid kits?

- Adhesive bandages in various sizes
- Sterile gauze pads and adhesive tape
- Antiseptic wipes and ointments
- Tweezers and scissors
- Disposable gloves
- Thermometer
- Pain relievers
- Emergency contact information

International Health Services and Their Role

Global Health Organizations

International health services are coordinated efforts by organizations dedicated to improving health outcomes worldwide. Key players include:

- World Health Organization (WHO): Sets global health standards and provides emergency response support.
- Red Cross and Red Crescent Societies: Deliver emergency aid, first aid training, and disaster relief.
- Doctors Without Borders (MSF): Provides medical care in crisis zones.
- United Nations International Children's Emergency Fund (UNICEF): Focuses on child health and nutrition.

The Importance of International First Aid Training

- Equips individuals worldwide with life-saving skills.
- Promotes standardized first aid practices across borders.
- Enhances community resilience in disaster-prone regions.
- Facilitates faster emergency response in international travel or migration contexts.

Global Challenges in Emergency Medical Services

- Limited Resources: Many countries lack adequate first aid supplies and trained personnel.
- Accessibility Issues: Remote or conflict areas may have delayed emergency response.
- Cultural Barriers: Differing beliefs can influence first aid practices.
- Language Barriers: Complicate communication during emergencies.

How to Access International First Aid and Health Services

Finding Local and International Resources

- Enroll in certified first aid courses offered by recognized organizations.
- Use online platforms for training and information.
- Download first aid apps for quick guidance.
- Contact local health departments or international NGOs for assistance.

Travel Preparedness

- Carry a well-stocked international first aid kit.
- Learn basic first aid relevant to the regions you visit.
- Know emergency contact numbers for your destination.
- Register with your embassy or consulate for support during crises.

Best Practices for First Aid in International Contexts

- Adapt to Local Conditions: Be aware of local health risks and customs.
- Use Appropriate Equipment: Utilize available resources effectively.
- Maintain Cultural Sensitivity: Respect local customs and practices.
- Stay Updated: Keep abreast of global health alerts and advisories.

Conclusion

Mastering first aid questions and understanding international health services are essential components of global health preparedness. Whether responding to everyday injuries or participating in international aid efforts, knowledge and readiness can make a profound difference in saving lives. By staying informed, trained, and culturally sensitive, individuals worldwide can contribute to building resilient communities capable of handling emergencies effectively.

Keywords: first aid questions, health services, international health, emergency response, global health organizations, first aid training, CPR, choking, first aid kit, international emergency services, disaster preparedness, medical aid worldwide

Introduction First Aid Questions Health Services International is an essential resource for individuals seeking comprehensive guidance on first aid procedures, health services, and emergency response protocols across various international contexts. As the world becomes increasingly interconnected, the importance of accessible, accurate, and practical first aid knowledge cannot be overstated. Whether you're a healthcare professional, a student, or an everyday citizen, understanding the core principles behind first aid questions in a global health setting can significantly impact outcomes in emergencies. This article aims to explore the key features, advantages, challenges, and the overall importance of international health services related to first aid, providing a thorough review for those interested in this vital subject.

Understanding First Aid in an International Context

First aid is the immediate assistance provided to someone suffering from an injury or sudden illness until professional medical help arrives. When expanded to an international level, first aid encompasses a broader scope of challenges, including cultural sensitivities, resource limitations, diverse health conditions, and varying legal frameworks.

The Scope of First Aid Questions in Health Services International

International health services often face complex questions, such as:

- How to adapt first aid procedures in resource-limited settings?
- What are the culturally appropriate ways to deliver first aid?
- How to handle language barriers during emergency interventions?
- Which protocols are universally accepted versus region-specific?

These questions highlight the necessity for adaptable, well-informed first aid training tailored to diverse environments.

Features of International First Aid Education and Resources

International health services emphasize standardization and localization to ensure effective first aid delivery worldwide.

Core Features

- Global Standardized Protocols: International organizations like the WHO and Red Cross provide universally accepted guidelines, ensuring consistency in emergency care.
- Cultural Adaptation: Training materials incorporate cultural sensitivities to improve acceptance and effectiveness.
- Multilingual Resources: Educational content is translated into numerous languages, facilitating broader accessibility.
- Scenario-Based Training: Practical simulations reflect real-world situations across different environments, from urban settings to rural areas.

Benefits

- Ensures consistency in emergency response across borders.
- Enhances the confidence of responders through standardized training.
- Facilitates rapid deployment of aid in international crises.

Challenges

- Variability in resource availability can hinder adherence to protocols.
- Language and cultural differences may affect training effectiveness.
- Political and legal barriers may restrict certain first aid interventions.

Typical First Aid Questions in International Health Services

Understanding the types of questions that arise in international contexts can shed light on the complexities faced by responders and trainers.

Common Questions

- How to recognize and treat dehydration in tropical regions?
- What are the safest ways to administer CPR in areas without advanced equipment?
- How to manage injuries caused by local wildlife or environmental hazards?
- What precautions are necessary when dealing with communicable diseases?

Analysis

These questions demand tailored answers that consider regional health threats, available resources, and cultural norms. For example, administering CPR might differ in resource-scarce settings where manual techniques are preferred over advanced devices.

Assessment of Health Services International's Approach to First Aid

Health services organizations operating internationally utilize various strategies to improve first aid knowledge and application.

Training Programs

- Certified Courses: Many organizations offer internationally recognized certifications, such as First Aid and CPR courses tailored for different environments.
- Mobile Learning: E-learning platforms allow remote access to training materials, beneficial in areas with limited infrastructure.
- Community Outreach: Initiatives focus on training local populations to build resilient communities.

Evaluation and Feedback

- Regular assessments ensure that training remains relevant.
- Feedback mechanisms help adapt programs to evolving needs.

Pros and Cons

Pros:

- Wide accessibility through digital platforms.
- Adaptive programs cater to local needs.
- Promotes community involvement and empowerment.

Cons:

- Limited internet access can restrict online learning.
- Cultural barriers may influence training effectiveness.
- Resource constraints may limit program scope.

Legal and Ethical Considerations in International First Aid

Providing first aid across different countries involves navigating legal frameworks and ethical dilemmas.

Legal Challenges

- Variations in Good Samaritan laws can influence willingness to intervene.
- Concerns about liability and legal repercussions may deter responders.
- Need for clear guidelines and protections for volunteers.

Ethical Dilemmas

- Respecting cultural norms versus adhering to international best practices.
- Prioritizing care when resources are limited.
- Handling sensitive situations involving local customs.

Recommendations

- International organizations advocate for legal protections for first aid providers.
- Training includes components on ethical decision-making tailored to local contexts.

Impact of Technology on International First Aid Questions

Technology plays a transformative role in addressing first aid questions globally.

Innovations

- Mobile Apps: Provide instant access to first aid guidance, step-by-step instructions, and emergency contacts.
- Telemedicine: Enables remote consultation with medical professionals during emergencies.
- Data Collection: Helps monitor health trends and improve training programs.

Advantages

- Rapid dissemination of information.
- Enhances response times.
- Supports decision-making in complex situations.

Limitations

- Dependence on technology may be problematic in areas with poor connectivity.
- Data security concerns.
- Need for ongoing updates and maintenance.

Future Perspectives on First Aid in International Health Services

The landscape of international first aid is continually evolving, driven by technological advances, changing global health challenges, and increased awareness.

Trends

- Integration of AI: Potential for intelligent decision support during emergencies.
- Culturally Responsive Training: Greater emphasis on local customs and languages.
- Community-Led Initiatives: Empowering local responders to lead first aid efforts.

Challenges Ahead

- Ensuring equitable access to training and resources.
- Addressing language and cultural barriers.
- Sustaining funding and political support.

Conclusion

Introduction First Aid Questions Health Services International underscores the critical importance of adaptable, culturally sensitive, and technologically supported first aid education. As the global community faces increasing health challenges, the capacity to deliver effective emergency care across borders becomes ever more vital. Organizations dedicated to international health services must continue to innovate and collaborate, ensuring that first aid knowledge is accessible, relevant, and effective for diverse populations worldwide. By addressing the unique questions and challenges posed in different contexts, the future of international first aid promises to be more inclusive, responsive, and impactful.

Question What is the primary goal of first aid in international health services? The primary goal of first aid in international health services is to provide immediate assistance to injured or ill individuals to preserve life, prevent worsening of their condition, and promote recovery until professional medical help is available. How does first aid differ in international versus local health settings? First aid in international settings often requires adaptation to resource-limited environments, including limited medical supplies and differing cultural practices, whereas local settings typically have more readily available resources and established protocols. What are the

most common first aid procedures taught in international health programs? Common procedures include CPR, wound care, managing fractures and sprains, treating burns, and responding to choking and poisoning incidents. Why is cultural sensitivity important in providing first aid internationally? Cultural sensitivity ensures that first aid providers respect local customs and beliefs, which promotes acceptance of care and improves the effectiveness of emergency interventions. What training is recommended for healthcare workers involved in international first aid? Training should include basic life support (BLS), trauma management, infection control, communication skills, and awareness of local health challenges and cultural practices. How does international health aid integrate first aid services into broader health initiatives? International health aid incorporates first aid as a foundational component of emergency response, often linking it with disease prevention, health education, and capacity building to strengthen local emergency care systems. What are the challenges faced in delivering first aid in disaster-stricken international regions? Challenges include limited access to affected areas, lack of medical supplies, language barriers, insufficient training, and logistical issues in coordination and communication. How can technology enhance first aid responses in international health emergencies? Technology such as mobile apps, telemedicine, and GPS can improve response times, facilitate training, provide real-time guidance, and coordinate rescue efforts more effectively. What role do international organizations play in promoting first aid awareness and training? Organizations like WHO, Red Cross, and UNICEF develop training programs, distribute resources, and advocate for integrated emergency response systems to improve first aid capacity worldwide. What are the key components of an effective first aid kit for international health missions? An effective first aid kit should include antiseptics, bandages, gloves, scissors, pain relievers, thermometers, wound dressings, and any necessary medications tailored to local health risks.

Related keywords: first aid, emergency health services, medical assistance, health questions, international healthcare, first aid training, emergency response, health education, medical services abroad, first aid kit

Read the full article online: [Introduction first aid questions health services international](#)